# Bank Secrecy Act (BSA)

**BSA-AML-CIP-OFAC** for Operations

http://www.bankersonline.com/tools 02/2010

### What is the BSA?

- The Bank Secrecy Act (BSA) requires all financial institutions, casinos, and certain other businesses to:
  - Monitor customer behavior
  - File reports on transactions that meet certain dollar amounts
  - Maintain records of certain transactions
    - The Currency Transaction Report (CTR), which records cash transactions that exceed \$10,000.
    - The Suspicious Activity Report (SAR), which records any known or suspected federal violation of federal law.
- The BSA aids law enforcement by uncovering criminal activities such as money laundering, drug trafficking, tax fraud, and possible terrorist financing.

## **USA Patriot Act**

- After September 11th, President Bush signed into law the Uniting and Strengthening America by Providing Appropriate Tools Required to Intercept and Obstruct Terrorism Act
- Provides additional tools to prevent, detect, and prosecute international money laundering and the financing of terrorism.

## **Office of Foreign Assets Control**

 OFAC is part of the US Treasury Dept and <u>enforces economic and</u> <u>trade sanctions</u> based on US foreign policy and national security goals against targeted foreign countries, terrorists, and international narcotics traffickers

#### Parties subject to the OFAC sanctions are:

- Specially Designated Nationals
- Specially Designated Terrorists
- Specially Designated Narcotics Traffickers
- Blocked Persons
- Blocked Vessels
- OFAC laws require banks to identify any transactions and property subject to the economic sanctions
- Once identified, the asset must be blocked or the transaction may be rejected

### **Customer Identification Program** (CIP)

#### Three basic rules

- Verify identity of person opening account
- Maintain records for 5 years after account is closed
- Check government lists (OFAC)
- To verify identity, we must obtain six important pieces of information prior to opening an account:
  - Name
  - Date of birth
  - Residential or business street address
  - Numbers (US Tax ID # or foreign issued alien ID card #)
  - Document (Place of Issuance, Number, Issue & Expiration Date)
  - Occupation
- Notice displayed on each new account and loan officer desk explaining our customer identification program

For every new business, the CSR completes a risk assessment form 02/2010

## Money Service Business (MSB)

- An MSB is defined as any person doing business, whether or not on a regular basis, in one or more of the capacities listed below:
  - Cashes checks, money orders, travelers checks, and/or exchanges currency for more than \$1,000 for any one customer on any day. (requires FinCEN registration)
  - Charges more than \$2.00 for these services. (requires Check Cashing Permit)
  - Issues money orders, travelers checks, transmits wires, and/or collects utility payments as an Agent for a registered MSB. (requires Agent contract) (i.e. Western Union, CheckFreePay, Continental Express)

The bank CANNOT do business with an Unregistered MSB. Should you believe you are opening an account for an MSB (typically a grocery store, gas station, or mini mart), Contact the BSA Officer immediately.

### **Customer Identification Program** (CIP)

The CIP rule applies to a "customer".

- A customer is an individual, a corporation, partnership, a trust, an estate, or any other entity recognized as a legal person who opens a new account.
- *TIP:* Whoever owns the SSN/EIN is the customer!

#### Definition of Existing

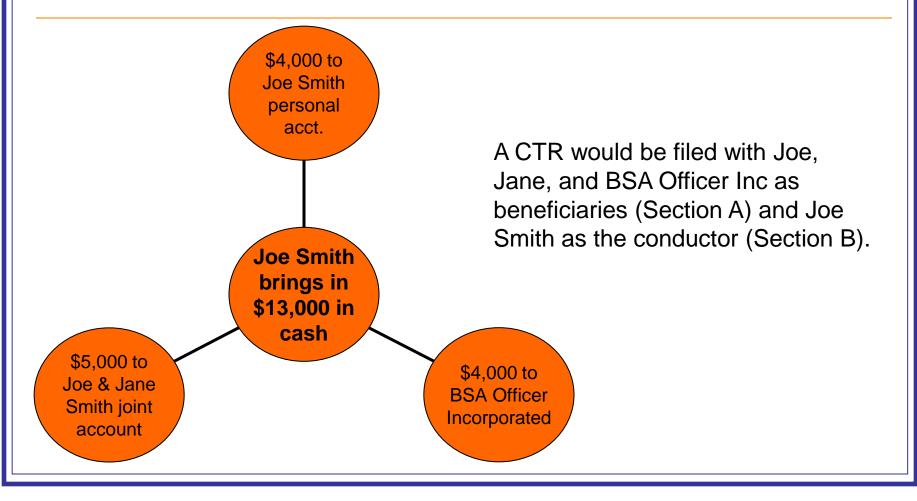
- A customer who was identified according to bank procedures prior to October 1, 2003.
  - In verifying the identity of an existing customer, Bank employees will check the existing signature card and any supporting documents to establish that the customer's identity has already been validated according to the Bank's account opening procedures.
  - If there are any discrepancies, Bank employees will perform CIP if the employee finds that vital information is missing.

### What is a Large Currency Transaction?

- A large currency transaction consists of cash (bills or coin) greater than \$10,000 or any single transaction or group of transactions made by or on behalf of one person or business that is greater than \$10,000 in one business day.
- Before conducting any transaction in which a CTR is required, your institution must collect the following information for the individual, business, or entity that will benefit from the transaction (the beneficiary), and the individual conducting the transaction (the conductor):

Beneficiary	Conductor
<ul> <li>Name (including Doing Business As (DBA)</li> <li>Address</li> <li>SSN or EIN</li> <li>Date of Birth (for individuals)</li> <li>Occupation, Profession, or Nature of Business</li> <li>Proper Identification</li> </ul>	<ul> <li>Name</li> <li>Address</li> <li>SSN</li> <li>Date of Birth</li> <li>Proper Identification</li> </ul>

### **Reportable Transactions**



### **Exemption Process**

- Banks may exempt certain customers from CTRs.
- A customer who can be exempt:
  - Has at least <u>5</u> transactions that total over \$10,000.01 in one year
  - Has been a customer of our bank for at least <u>2 months</u> & owners have not changed
  - Has not had any suspicious activity noted on the account
  - Is not an MSB (Can be exempt if money order sales total less than 50% of their gross revenue)
  - Is <u>not</u> on this list:
    - Purchases or sells motor vehicles of any kind
    - Practices law, accountancy or medicine
    - Auctions goods
    - Charters ships, buses, or aircrafts
    - Gaming of any kind
    - Investment services
    - Real Estate Brokerage
    - Pawn Dealers
    - Title Insurance or Real Estate Closing
    - Trade Unions

### Monetary Instruments

- ABC BANK does not sell monetary instruments (for cash) to individuals that are not customers of the bank
- Monetary Instruments are: Cashier's Check, Travelers Checks, Savings Bonds, and Bank Drafts
- A Monetary Instrument Log is required for all monetary instruments purchased between <u>\$3,000</u> and <u>\$10,000</u> in currency.
- The Bank must record the following information:
  - Date of issue along with the seller's initials recorded
  - Serial number of each instrument purchased
  - Dollar amount of each instrument
  - Dollar amount in cash received for the purchase of the instrument
  - The name of the purchaser
  - Information already in the bank's internal records that indicates the customer's relationship with the bank such as the customer's checking account number
  - Payee (for cashier's checks only)

## What Is Money Laundering?

- Money Laundering is when illegal money is brought into the mainstream circulation.
- Launderers hide the source of these illegal funds by making a series of intricate transactions. The true source of the money is "washed away."



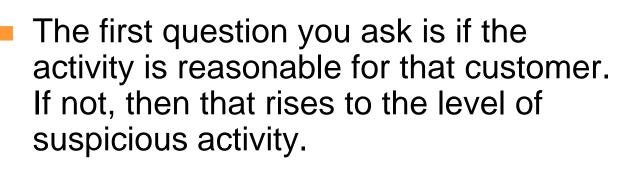
## **Suspicious Activity Report (SAR)**

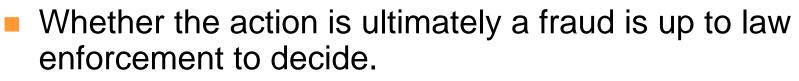
- A Suspicious Activity Report (SAR) must be filed on any known or suspected federal violation of law. Suspicious activity requires reporting if it involves at least \$5,000 aggregate, and the institution knows or suspects that (for example):
  - The funds are derived from illegal activities
  - The funds are part of a plan to violate or evade any federal law or regulation
  - The transaction is designed to evade other reporting requirements
  - The transaction is not the sort in which the particular customer would normally be expected to engage, and the institution knows of no reasonable explanation for the transaction.



A SAR must be kept confidential. You are prohibited from revealing the contents of a SAR, or even telling a customer that a SAR has been filed.

## Something Ain't Right





Think Ghostbusters!

"when there's something strange in your neighborhood, who ya gonna call? If there's something weird and it don't look good, who you gonna call?"

## **Detecting Suspicious Transactions**

- Activity Not Consistent with Customer's Business
  - A business owner who makes several deposits on the same day at different bank branches.

#### Unusual Characteristics or Activities

- A customer who often visits the safety deposit box area immediately before making cash deposits.
- Attempts to Avoid Reporting or Record Keeping Requirements
  - A customer that asks the reporting amount for a CTR.
- Customer who Provides Insufficient or Suspicious Information
  - A customer who has no record of past or present employment but makes frequent large transactions.

If you believe your customer may be conducting Suspicious Activity ... Notify your supervisor immediately.

<u>Do Not</u> attempt to have a <u>conversation</u> with the customer before discussing with the BSA Officer.

## What is Structuring?

- Structuring is a common tactic used to launder money, specifically to place funds into the financial systems.
- A transaction is structured by breaking down a single sum of currency of more than \$10,000 into smaller currency transactions. The transaction can consist of either deposits or withdrawals in amounts under \$10,000.
- A person can act alone, or on behalf of another individual or business, in order to cause an institution to fail to file a CTR.

#### Structuring Examples:

- After learning that a CTR will be filed, an individual attempts to reduce the transaction to fall below the reporting requirement of more than \$10,000.
- An individual conducts multiple transactions over the course of several days in amounts less than \$10,000. (e.g. \$9,900 \$9,500 \$9,950)

## Other Types of Reportable Activity

- Bribery
- Check Fraud
- Check Kiting
- Computer Intrusion
- Counterfeit Check
- Counterfeit Credit/Debit Card
- Credit/Debit Card Fraud
- Embezzlement

- Mortgage Fraud
- False Statement
- Loan Fraud
- Misuse of Position
- Mysterious Disappearance
- Wire Transfer Fraud
- Tax Evasion
- Terrorist Financing
- Identity Theft

### **But not our customers!**

- In 2009, ABC BANK was contacted ## times by various Law Enforcement Agencies regarding ## different customers:
  - List agencies here
- We've seized over \$\$\$\$\$ related to illegal activity!

## **Penalties for Noncompliance**

- Violations of BSA requirements may hold civil and / or criminal penalties, such as:
  - Civil penalties of \$1000 per day for each day of noncompliance.
  - A penalty of \$500 per violation of the recordkeeping requirements of the BSA.
  - Willful violations may cause civil penalties in an amount equivalent to that of the transaction or \$25,000, whichever is greater.
  - If a required CTR is not filed within 15 days, a \$10,000-per-day civil penalty may be imposed until it is filed.
  - Continued noncompliance can result in the issuance of a "Cease & Desist" order from the FDIC.
- Any individual who willfully violates the structuring provisions may be fined \$250,000 and/or imprisoned for five (5) years.
- Any individual who willfully violates the structuring provisions while violating another federal law, may be fined \$500,000 or imprisoned for ten (10) years.

## **Penalties for Noncompliance**

- It is extremely important for all employees to know that it is not necessarily the bank that will suffer the penalty for non-compliance, but it could actually be the employee paying the fine and going to jail.
- Please do not compromise your position at the bank by ignoring these regulations.



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### C'mon – no one has been fined ... ...Right?

- 4/20/09 Doha Bank New York
  - \$10 Million Civil Money Penalty (CMP)
- 01/02/09 E\*Trade
  - CMP \$1 Million.

#### 10/16/08 - Sanderson State Bank

- Cease & Desist (CD)
- Note: This bank was closed by Texas Department of Banking on 12/12/08

#### 07/30/08 - E\*Trade

CD & CMP \$1 Million.

#### 9/14/2007 - Union Bank of California

- CMP \$10 million
- Forfeiture. \$21.6 million

#### 8/3/2007 - American Express

- C&D order
- CMP \$20 million (bank)
- CMP \$5 million (company)
- Forfeiture. \$55 million (bank)

### BANKS

10/26/2009 - Family B&T - Forfeiture 08/05/2009 - First Standard Bank - C&D 08/04/2009 - Heritage Bank of North Florida - C&D 04/20/2009 - Doha Bank - CMP 04/02/2009 - Rocky Mountain B&T - C&D 02/24/2009 - Bank of Westminster - C&D 02/17/2009 - Directors of Sykesville FSA - CMPs 02/12/2009 - Upstate National Bank - C&D 02/12/2009 - University Bank - C&D 01/29/2009 - First Vietnamese American Bank - C&D 01/02/2009 - E\*Trade Clearing LLC et al - Fine 12/03/2008 - West Suburban Bank - C&D 11/13/2008 - Mountain Commerce Bank - C&D 11/07/2008 - Dresdner Bank AG - C&D 11/03/2008 - Blue Ridge Savings Bank, Inc. - C&D 10/27/2008 - Polk County Bank - C&D 10/24/2008 - Eastern National Bank - CMP 10/17/2008 - Fort Davis State Bank - C&D 10/16/2008 - Sanderson State Bank - C&D 10/07/2008 - Omni National Bank - C&D 10/02/2008 - Kenney Bank and Trust - C&D 10/02/2008 - The Bank of Harlan - C&D 09/25/2008 - First Asian Bank - C&D 09/15/2008 - Citizens Community Bank - C&D 09/09/2008 - Intercredit Bank, N.A. - C&D 08/27/2008 - Mizrahi Tefahot Bank, Ltd. - C&D 08/21/2008 - Chestatee State Bank - C&D 07/30/2008 - E\*Trade Clearing LLC et al - C&D & CMP 07/09/2008 - T Bank, N.A. - C&D 06/04/2008 - Eastern National Bank - C&D 04/30/2008 - Sun Security Bank - C&D 04/22/2008 - United Bank for Africa, PLC - CMP 04/14/2008 - El Noa Noa - CMP 03/14/2008 - Independence Bank - C&D 03/10/2008 - First Regional Bank - C&D 02/29/2008 - United Bank for Africa, PLC - C&D 02/26/2008 - Wallis State Bank - C&D 02/19/2008 - Doral Bank - C&D 01/24/2008 - Sigue Corporation and Sigue, LLC - CMP 12/19/2007 - The State Bank of Lebo C&D http://www.bankersomath.completamine. 12/03/2007 - The Citizens Bank of Weir, Kansas - C&D S 10/30/2007 - Pan American Bank - C&D 40/40/0007 Don Desifie Denk

Family Bank and Trust Company (FBTC), an FDIC-insured non-member bank located in Palos Hills, Illinois, entered into a pleabargain agreement announced on 10/26/09 by the U.S. Attorney for the Northern District of Illinois. The bank agreed to plead guilty to federal criminal charges that it conspired with its former CEO and others to fail to file multiple CTRs involving deposits totaling more than \$800,000. In its plea agreement, the bank agreed with the government to ask a judge to impose probation and a forfeiture \$800,000. of

FBTC was closely held by its former president, Marvin Siensa, now deceased. The charges allege that Siensa and others caused the bank to fail to file CTRs on multiple cash deposits, and to use nominee accounts to disguise the nature of the deposits, which were largely the proceeds of illegal activity, allegedly international trafficking in pseudoephedrine, а kev the ingredient in manufacture of

02/2010

## **Your Responsibility**

- The Operations staff is required to know their customers, employees, and detect unusual/suspicious activity. Since you work closely with customers, you should be able to supply information to determine the extent of activity or provide explanations that would differentiate a suspicious activity from a non-suspicious activity.
- Some activity may initially appear suspicious but, with a reasonable explanation, may be determined not suspicious.
- Be aware of the Bank's designated Medium and High Risk customers
- Follow up with the customer in a timely manner for any required documentation requested and for renewed customer licensing, permits, etc.
- Report any suspicious activity to the BSA Officer.

### MONEY LAUNDERING RED FLAGS

- Refusal or reluctance to proceed with a transaction, or abruptly withdrawing a transaction.
- Customer refusal or reluctance to provide information or identification.
- Structured or recurring, non-reportable transactions.
- Multiple third parties conducting separate, but related, nonreportable transactions.
- Even dollar amount transactions.
- Significant increases in the number or amount of transactions.
- Transactions which are not consistent with the customer's business or income level.
- Transactions by non-account holders.
- Unusual exchange of denominations.
- Suspicious movement of funds.

### The Fine Print

- It is the policy of the Bank that all requirements of the Bank Secrecy Act are to be complied with. Willful failure to do so will result in immediate suspension, without pay, or termination.
- Employees who observe incidents of suspected violations, or failure to report transactions involving customers or fellow employees, are obligated to report such incidents to Risk Management or the Bank Secrecy Act (BSA) Officer. If the employee does not do so, they could be subject to disciplinary action, up to and including termination, and criminal prosecution.
- No employee shall be disciplined for properly reporting suspicious activity.

1. * <u>WHO</u> (Suspect Name)	*Tax ID/EIN	*Birth Date	*Profession	*Physical Address	*DL/ID #	*Phone #		
2. *What category does this report belong in? * <i>indicates "most common"</i>								
	Credit Card Fraud		* Lottery Scheme	Mysterious Disappearance	🗌 * Tax Evasion	☐ Wire Fraud —		
* Counterfeit Check	] ID Theft	🗌 Loan Fraud	🗌 * Money Launder	ing 🗌 * Structuring	Terrorist Activity	Other		
3. Account #'s Involved & Date Opened:								
4. *Explain The Activity In Detail ( <u>WHAT</u> and <u>HOW</u> ):								
5. *WHERE Did The Activity Take Place? (Include All Locations Involved):								
6. *Explain <u>WHY</u> You Think This Activity Is Suspicious. (For Help Please Refer To The Information Provided On This Form).								
7. * <u>WHEN</u> Did The Activ	Vity Occur?: From:	Through						
		Through	•					
8. List Any Other Individuals Involved:								
9. *Branch Preparing R	eport:							
10. *Report Prepared B	y:				Date:			
11. *Approved By:					Date:			
19 *Attach a converte	(print ı signature cardı	· ·		(approval signature)				
12. *Attach a copy of the signature card(s). 13. *Attach any supporting documentation. http://www.bankersonline.com/tool								
my support			s 02/201	10				