Date

Customer Name 1 Customer Name 2 Address 1 Address 2

Re: Direct Dispute of Credit Report Information for Account Number

Dear Customer Name(s):

Recently, we received a direct dispute from you regarding certain information in your credit report. As permitted by law, we are unable to investigate your claim due to insufficient information. If you provide the following information we will investigate your claim:

• Info needed to investigate

Thank you for choosing YOUR BANK NAME HERE. If you have any questions or concerns, please do not hesitate to contact me at Phone Number.

Sincerely,

Name Title

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